

Configuring Windows Live Mail 2011 for POP

This document explains how to configure Live Mail 2011 to use the POP protocol on the Kendra Server.

***NOTE:Some versions of Norton AntiVirus (NAV) are incompatible with Kendra's SMTP Auth service.



1. Open Windows Live Mail 2011 , go to **Accounts** menu and select **Email...**

A screenshot of the 'Add your email accounts' dialog box in Windows Live Mail 2011. The dialog has a title bar that says 'Windows Live Mail'. The main heading is 'Add your email accounts' in green. Below the heading, there is a note: 'If you have a Windows Live ID, sign in now. If not, you can create one later.' with a link 'Sign in to Windows Live'. The form contains several fields: 'Email address:' with the text 'YOUREMAIL@kendra.com' and a link 'Get a Windows Live email address'; 'Password:' with a masked password field and a checked checkbox 'Remember this password'; 'Display name for your sent messages:' with the text 'Your Name'; and a checked checkbox 'Manually configure server settings'. To the right of the form, there is text: 'Most email accounts work with Windows Live Mail including Hotmail Gmail and many others.' At the bottom right, there are 'Cancel' and 'Next' buttons.

2. Enter your **email address** in the "Email address" field.
3. Enter your **password** in the "Password" field.
4. Check "Remember this password"

5. Enter your **Display Name** in the “Display name for your sent messages” field.
(This is your full name as you would like it to appear when you send messages to other people.).
6. Check “**Manually configure server settings**”.
7. Click Next.

Windows Live Mail

Configure server settings

If you don't know your email server settings, contact your ISP or network administrator.

Incoming server information

Server type: POP

Server address: mail.kendra.com Port: 110

Requires a secure connection (SSL)

Authenticate using: Authenticated POP (APOP)

Logon user name: YOUREMAIL@kendra.com

Outgoing server information

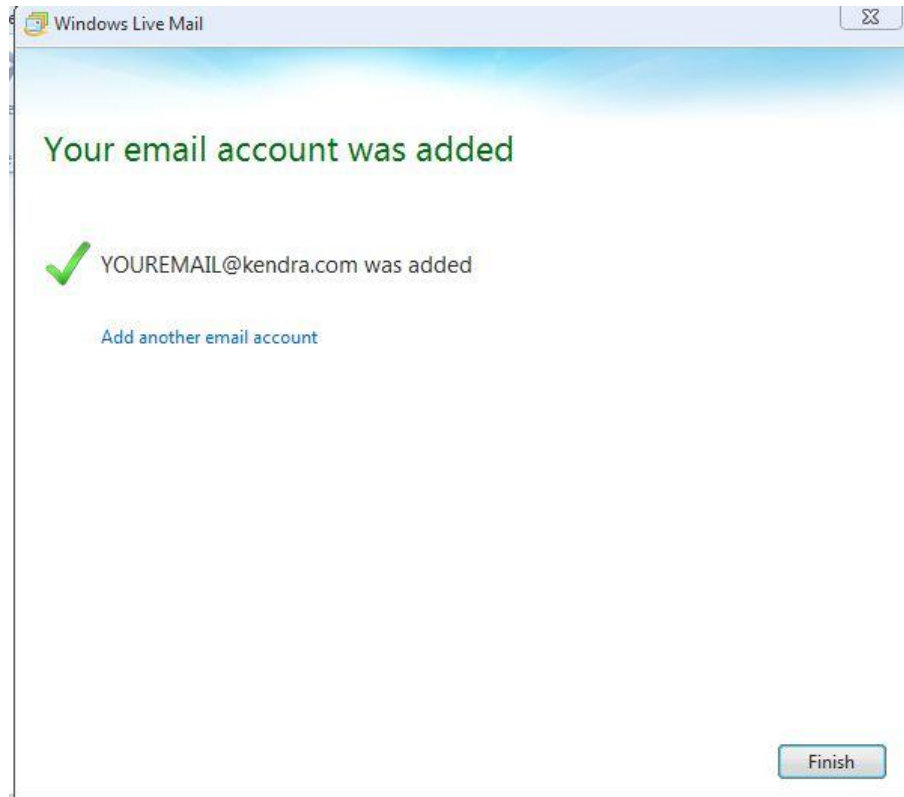
Server address: mail.kendra.com Port: 587

Requires a secure connection (SSL)

Requires authentication

Cancel Back Next

8. Within the 'Setup e-mail servers' screen:
9. In the “Incoming server information” section
 - o Select **POP** from the list of server types.
 - o Enter **mail.kendra.com** in the "Server address" field.
 - o Enter **110** in the "Port" field.
 - o DO NOT check “Requires a secure connection (SSL)”
 - o Select “**Authenticated POP (APOP)**” in the “Authenticate using” field.
 - o Enter you **FULL email address** in the “Login username” field.
10. In the “Outgoing server information” section
 - o Enter **mail.kendra.com** in the "Server address" field.
 - o Enter **587** in the "Port" field.
 - o DO NOT check “Requires a secure connection (SSL)”
 - o Check “**Requires authentication**”
11. Click Next.



12. Click Finish.

Your Kendra account is now configured to check and send mail.

IMPORTANT: If you experience problems sending mail, please verify that your settings match the settings specified in this document.